

Remote Access At Its Best!



PRODUCT OVERVIEW

Since its market introduction in 2006, Techinline Remote Desktop has evolved into one of the leading solutions for remote connectivity and online collaboration. The service delivers a high level of functionality and security at a competitive price, positioning itself as an ideal remote access solution for a business of any size.

Solving issues right from the comfort of your office has never been easier. The wide range of available functions can be used not only to provide effective technical support across any distance, but also conduct online presentations, remote training sessions, and much more. The applicability of Techinline is limited only by your imagination!

Key Benefits:

- Provide hands-on support across any distance.
- Avoid paying extra for features which are never used.
- Accelerate problem detection and solving.
- Increase support revenue and customer-base by expanding into new geographical areas.
- Improve your ROI by reducing the frequency of travelling to the customer's site.
- Connect to a remote party in 5 easy steps without any downloads or installations on either end.
- Collect positive feedback for an effective and professional level of conducted support.

Security and Confidentiality

The **Security Industry Standard** 128-bit SSL encryption maintains all transmitted data completely secure and confidential, ensuring the highest level of service which you deserve.

All plug-ins that are installed on the users' computers are code signed by the trusted industry experts from Comodo Group. In addition, the SSL protocol used to protect all communication is authorized by the Comodo SSL certificate.

They Use Techinline Remote Desktop:

- **IT experts:** System administrators, helpdesk specialists, and independent consultants rely on Techinline Remote Desktop to solve technical issues remotely.
- **Trainers in any field:** Conduct online trainings and demonstrate live examples of how tasks are to be performed.
- **Salespeople and representatives:** Demonstrate their products and services to a remote party located in any point of the world.
- **Finance and Account officers:** Work with important data in a well-known local environment.
- **Friends and relatives:** Assist one another with computer issues and share files while removing any existing geographical boundaries.

Key Features

Customization and Integration

Easily redesign the entire interface of Techinline Remote Desktop in accordance with official company style or personal preference.

2-Way Desktop Sharing

Swap roles with the Client and transfer control of your machines to each other.

Remote Reboot and Reconnect

Reboot the remote computer and automatically resume the running session.

Browser-Based Solution

Use your Web Browser and internet access to connect to any computer in the world from any location.

Easiest Connection Process

Establish a session in three simple steps in a matter of seconds.

Reporting Tool

Obtain a detailed summary of all conducted sessions for review and analysis.

Multi-Monitor Support

Simultaneously view the content of all monitors connected to the remote computer.

Firewall/Proxy Transparency

Effortlessly connect to the remote computer behind a firewall or proxy server.

Auto Scroll and Auto Scale

The view of the remote screen is conveniently auto-scrolled or auto-scaled if its resolution is higher than yours, which eliminates the need to perform any manual monitor configuration.

File and Clipboard Transfer

Instantly transfer files and clipboard content with simple drag&drop and copy&paste operations.

Instant Messaging Chat

Exchange text messages to maintain a live conversation directly through the service's interface.

Windows 7 Compatible, 64-bit Version

Techinline Remote Desktop is fully compatible with Windows 7 and is available in a 64-bit version.

TRY IT

Get a fully-featured 15-day trial of the latest version of Techinline Remote Desktop service at <http://www.techinline.com/trial>. This evaluation is free of charge and comes without any further obligations. You may also contact our Sales Department for a personal demonstration of the service or to inquire about the existing pricing options.

About Us

Techinline Ltd. was founded in 2006 by a group of highly-experienced professionals in the IT and business development fields. The company focused on developing an innovative remote access service which would provide customers with a rapid, secure, and reliable connection to a remote party. In a relatively short period of time, Techinline has made this task a reality by combining its professional business approach with the bright ideas of talented developers from across the world.

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