



Remote Access At Its Best



January 10th, 2022

Techinline Ltd. fully understands the requirements for any entity that processes cardholder data to meet the Payment Card Industry Data Security Standards (PCI DSS), which outline key principles for protecting financial data online. Under the PCI DSS, merchants or any other organizations that provide online payment services are obliged to make sure that they utilize only those software products that support PCI DSS.

Techinline FixMe.IT is a remote desktop application that allows IT technicians to deliver remote assistance upon request, and manage unattended remote computers from anywhere in the world. FixMe.IT does not store, transmit, or process cardholder data in any way, and therefore, **is not a payment solution.**

However, as a remote access software vendor, Techinline is responsible for delivering a highly reliable solution with robust security measures in order to help customers get their business PCI-ready. In fact, the Techinline FixMe.IT application already includes all of the security features that can be used to meet PCI-requirements, including a reliable server network with built-in hardware firewalls, industry-standard 256-bit SSL encryption, optional two-factor authentication for additional, enhanced security layer, and protection against unauthorized remote access.

For more information on security features available in Techinline FixMe.IT, please visit <https://www.techinline.com/Security> or contact our support representative at support@fixme.it.

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